



Keeping you and your family healthy with 24/7 access to a GP





Welcome!

As a valued member of the BII, in conjunction with PXL Associates, we are giving you and your immediate family access to a new remote GP appointment service, 1Stop4aGP. The following welcome pack provides details of:

- What the 1Stop4aGP service covers
- Benefits of the 1Stop4aGP service
- How it works and how you or your immediate family can access the service



What the 1Stop4aGP service covers

Our GP consultation service gives you and your family access to:

Telephone helpline:

Round-the-clock support from a GP, with no limit on consultation time or the number of times you can call. All of our GPs are currently practising, GMC registered doctors. All immediate family members (including children under the age of 18) are covered.

Video consultations:

Face-to-face appointments with a doctor can offer more in-depth advice. Booked initially via telephone, video consultations are available 7 days a week between 08:00am and 10:00pm.

Electronic private prescriptions:

Our doctors can issue private prescriptions that can be delivered via our online pharmacy partner, Pharmacy2u, directly to your home or workplace.





Benefits of the 1Stop4aGP service

- Quality:** All of our doctors are GMC registered, licenced and fit to practice
- Support for the whole family:** Partners and children can benefit from the service too
- Convenience:** Speak to a GP at any time of the day and night, wherever you are
- Choice:** You have the option to speak over the phone or use the video consultation service
- Peace of Mind:** Issues of all types can be discussed in confidence with a doctor



How to access the 1Stop4aGP service

Booking a GP appointment with us is an easy process. Our operators are standing by to take your call, no matter what the time, day or night.

To arrange your private GP telephone or online consultation please call the telephone number listed on your access page and let them know that you are accessing the service as a member of the BII - these instructions can be found on your **Access Instruction Page**.

The operator will then ask for your name, DOB and some brief details of the condition / concern you are calling about. You can call on someone's behalf and arrange a call back to their phone and if calling for your child, the GP will be happy to speak with you.

The service is not a replacement for your own NHS GP. You may still need to see your own NHS GP or contact the emergency services if the doctor feels that it is necessary.

The GP telephone consultation service is available 24 hours a day, 7 days a week. The online doctor service is available from 8am – 10pm, 7 days a week.



IStop4aGP

Access to a GP made easy