



1Stop4aGP

Access to a GP made easy

KEEPING YOUR EMPLOYEES
AND THEIR FAMILIES
HEALTHY WITH 24/7
ACCESS TO A GP





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70-80% OF ALL SHORT-TERM ABSENCES ARE DUE TO MINOR ILLNESSES WITH OVER 90% BEING IN THE TOP FIVE MOST COMMON CAUSES OF ABSENCE.

PATIENTS ARE FINDING IT INCREASINGLY DIFFICULT TO SEE THEIR LOCAL GP. AN AVERAGE UK WAIT TIME FOR AN APPOINTMENT IS NOW 13 DAYS AND, IN SOME AREAS, UP TO 17 DAYS.

POTENTIAL COSTS TO AN EMPLOYER CAN BE SUBSTANTIAL IF AN EMPLOYEE IS UNABLE TO SEE A DOCTOR QUICKLY.

MANY EMPLOYEES ARE UNABLE TO SEE A DOCTOR WITHOUT TAKING TIME OFF TO RECEIVE TREATMENT AT A CONVENIENT TIME AND LOCATION.

WE CAN HELP YOU TO RESOLVE THESE ISSUES.





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OUR SERVICE

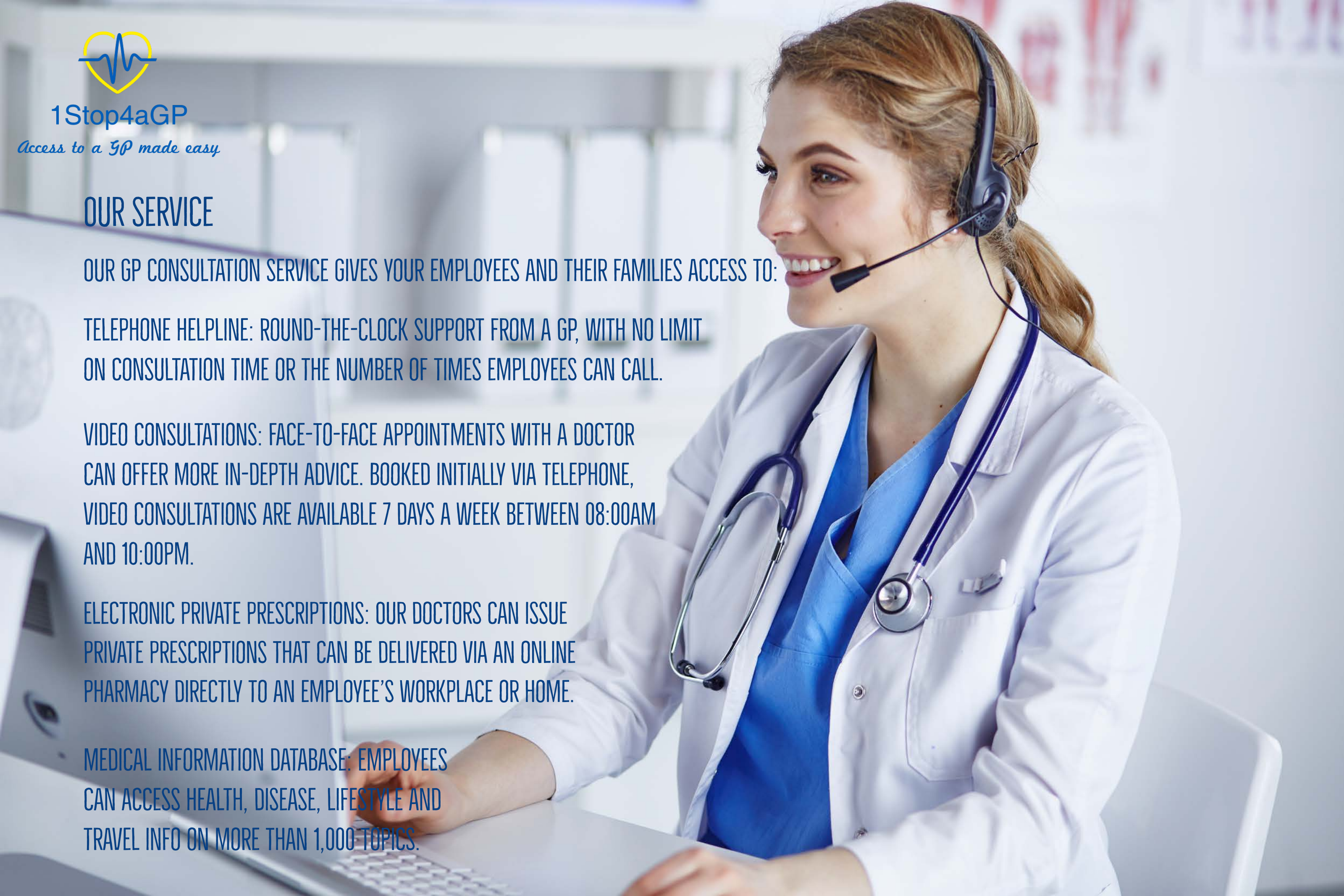
OUR GP CONSULTATION SERVICE GIVES YOUR EMPLOYEES AND THEIR FAMILIES ACCESS TO:

TELEPHONE HELPLINE: ROUND-THE-CLOCK SUPPORT FROM A GP, WITH NO LIMIT ON CONSULTATION TIME OR THE NUMBER OF TIMES EMPLOYEES CAN CALL.

VIDEO CONSULTATIONS: FACE-TO-FACE APPOINTMENTS WITH A DOCTOR CAN OFFER MORE IN-DEPTH ADVICE. BOOKED INITIALLY VIA TELEPHONE, VIDEO CONSULTATIONS ARE AVAILABLE 7 DAYS A WEEK BETWEEN 08:00AM AND 10:00PM.

ELECTRONIC PRIVATE PRESCRIPTIONS: OUR DOCTORS CAN ISSUE PRIVATE PRESCRIPTIONS THAT CAN BE DELIVERED VIA AN ONLINE PHARMACY DIRECTLY TO AN EMPLOYEE'S WORKPLACE OR HOME.

MEDICAL INFORMATION DATABASE: EMPLOYEES CAN ACCESS HEALTH, DISEASE, LIFESTYLE AND TRAVEL INFO ON MORE THAN 1,000 TOPICS.





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BENEFITS FOR EMPLOYERS:

HELPS TO MANAGE SICKNESS ABSENCE THROUGH EARLY INTERVENTION

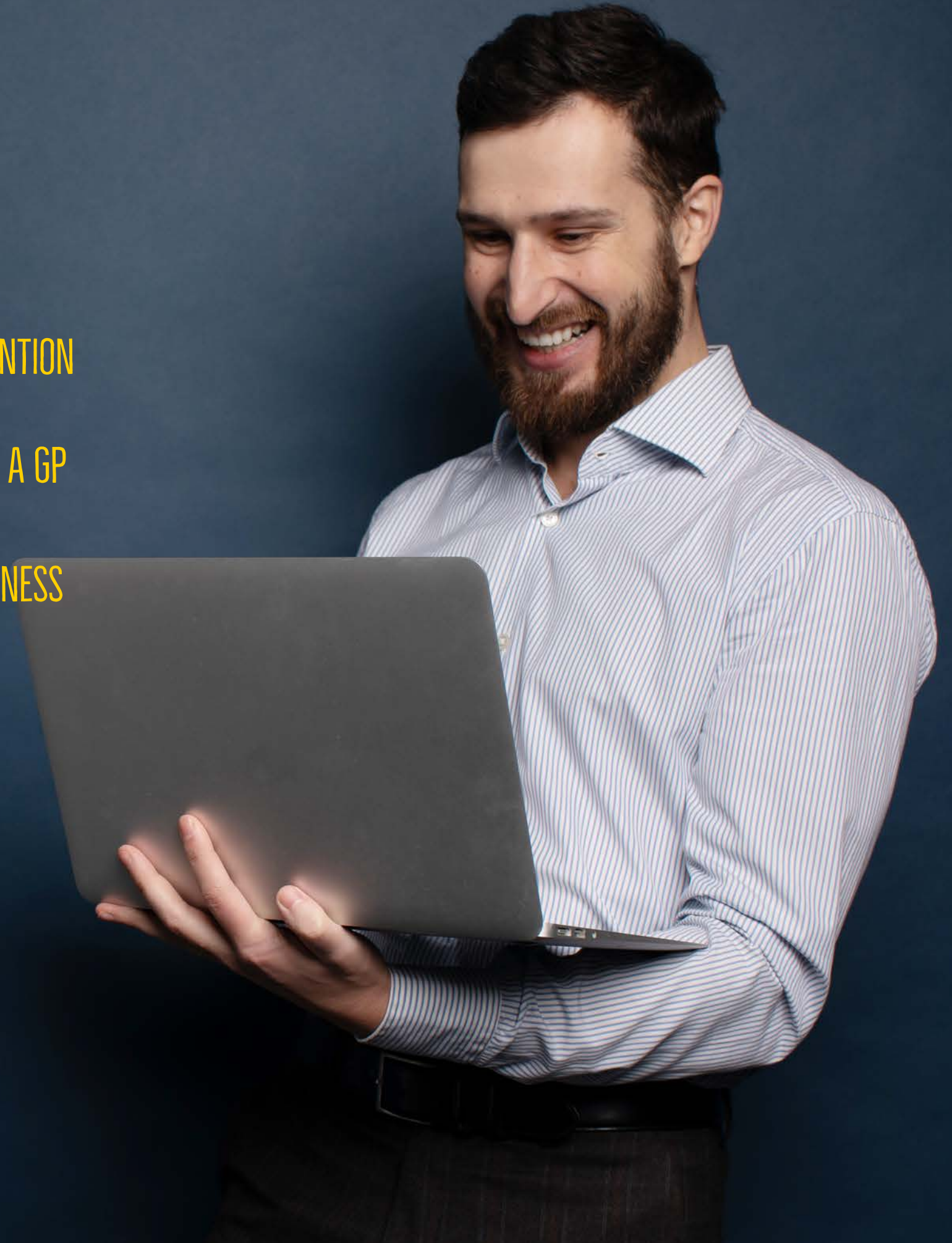
EMPLOYEES DON'T NEED TO TAKE TIME OFF WORK TO SPEAK TO A GP

ENCOURAGES BETTER HEALTH AND WELLBEING ACROSS THE BUSINESS

A HEALTHIER WORKFORCE CAN INCREASE PRODUCTIVITY

COST EFFECTIVE WAY TO PROMOTE GOOD EMPLOYEE WELLBEING

ATTRACTIVE EMPLOYEE BENEFIT





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BENEFITS FOR EMPLOYEES:

QUALITY: ALL OF OUR DOCTORS ARE GMC REGISTERED, LICENCED AND FIT TO PRACTICE

SUPPORT FOR THE WHOLE FAMILY: PARTNERS AND CHILDREN CAN BENEFIT FROM THE SERVICE TOO

CONVENIENCE: EMPLOYEES CAN SPEAK TO A GP AT ANY TIME OF THE DAY AND NIGHT, FROM WHEREVER THEY ARE IN THE WORLD

CHOICE: EMPLOYEES HAVE THE OPTION TO SPEAK OVER THE PHONE OR USE THE VIDEO CONSULTATION SERVICE

PEACE OF MIND: ISSUES OF ALL SIZES CAN BE DISCUSSED IN CONFIDENCE WITH A DOCTOR



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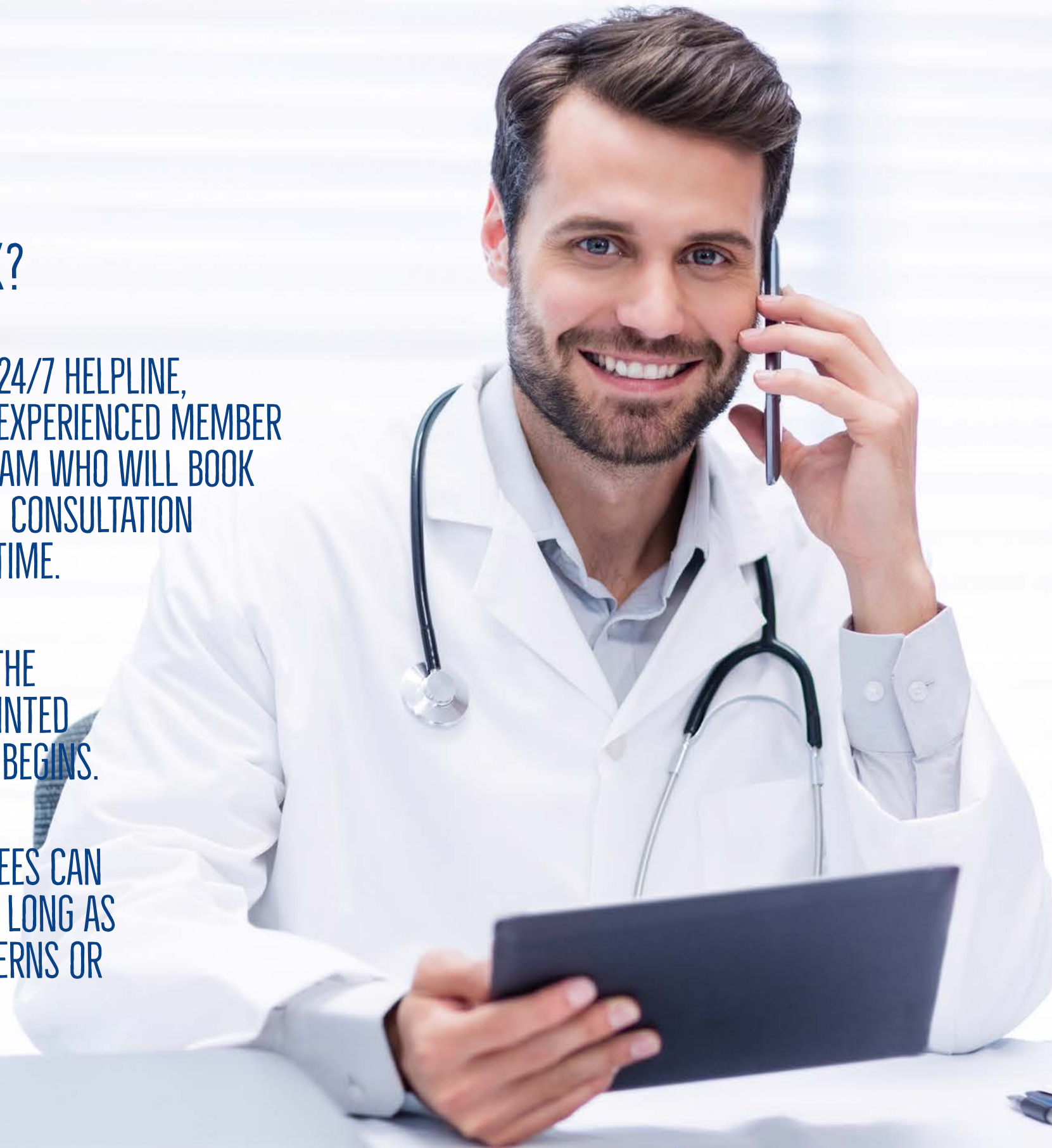
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SO, HOW DOES IT WORK?

EMPLOYEES SIMPLY CALL THE 24/7 HELPLINE, WHERE THEY'LL SPEAK TO AN EXPERIENCED MEMBER OF THE CUSTOMER SERVICE TEAM WHO WILL BOOK EITHER A TELEPHONE OR VIDEO CONSULTATION WITH A GP AT A CONVENIENT TIME.

ONE OF OUR DOCTORS CALLS THE EMPLOYEE BACK AT THE APPOINTED TIME AND THE CONSULTATION BEGINS.

WITH NO TIME LIMIT, EMPLOYEES CAN SPEAK TO A CLINICIAN FOR AS LONG AS NECESSARY ABOUT ANY CONCERNS OR SYMPTOMS.





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COMPLETE THE SIMPLE AGREEMENT FORM WHICH REQUESTS:

- BUSINESS NAME AND ADDRESS
- CONTACT DETAILS
- EMAIL ADDRESS OF PRIMARY CONTACT IN THE BUSINESS
- TOTAL NUMBER OF EMPLOYEES

ONCE WE HAVE RECEIVED YOUR PAPER / ONLINE DIRECT DEBIT MANDATE, WE WILL SEND YOU AN EMAIL CONFIRMING THE START OF SERVICE INCLUDING:

- EMPLOYER WELCOME PACK
- EMPLOYEE INSTRUCTIONS ON HOW TO ACCESS THE SERVICE
- COMPANY MASTER CODE

COVER COMMENCES ON THE 1ST DAY OF THE FOLLOWING MONTH OF YOUR SIGN-UP TO THE SERVICE.

THE SERVICE IS CONTRACTED FOR A PERIOD OF 12 MONTHS AND THEN CONTINUES FOR SUCCESSIVE 12 MONTH PERIOD UNLESS CANCELLATION NOTICE IS GIVEN THREE MONTHS BEFORE THE EXPIRY OF THE CURRENT CONTRACTED PERIOD.



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ENQUIRIES@1STOP4AGP.COM

WWW.1STOP4AGP.COM